



Pinnacle Palm POS Commander EF



CHS and Pinnacle are working to develop the Palm POS Commander EF solution to support EMV transactions at the dispenser.

Follow these steps to prepare for outdoor EMV with Commander EF:

STEP 1 Establish Pinnacle maintenance program



This required program: replaces Pinnacle and Allied software maintenance fees currently billed by CHS as part of the Payment Solutions monthly merchant statement; ensures security and functionality requirements are continuously being met through ongoing software development; and includes new software releases provided to all your locations. Visit pinncorp.com/chsconnect to get started.

STEP 2 Order new hardware



Contact your Pinnacle ASC. If you would like a list of authorized Pinnacle ASC's in your area, contact Ben Duff at **817-993-9206** or bduff@pinncorp.com. ASCs will complete an evaluation of your location to determine your equipment and installation needs and present you with a quote.

STEP 3 Establish Verifone ASM/HD



When ordering your Verifone Commander hardware, you will be presented with options for a Verifone annual software maintenance and help desk contract (ASM/HD). This software maintenance is in addition to the Pinnacle software maintenance program described above, but since the Commander will replace your Allied NeXGen forecourt controller, NeXGen software license fees will be eliminated when you upgrade. A discounted rate is available through CHS by contacting Payment Solutions at **800-852-5301**.

STEP 4 Implement



Work with your Pinnacle ASC to schedule your upgrade to software version 12.8.1. Software will be released in August. This version of software will include all the features and functionality of previous releases, with the addition of Outdoor EMV capabilities for at the dispenser.

If you have questions about Commander EF, contact Pinnacle, your ASC, or CHS Payment Solutions.