

Image Evaluation - Windows Internet Explorer

https://www.cenexmysteryshops.com/reports/ms_scorecard.aspx?ORG=83261&WAV=P1401

PDF EXPORT

Score Summary	
Section	Score
Overall	80.7%
Brand Image	100.0% (2/2)
Exterior	80.4% (45/56)
Interior	88.9% (16/18)
Customer Service Experience	57.1% (4/7)
CorrectiveAction	No

Site Login Information

Login Id	cenex11973
Password	CW3LTA

Brand Image Evaluation Spring 2014

CENEX

OUR ENERGY COMES THROUGH

[Allowable Appeal Form](#)

How to Submit an Appeal via the Cenex Mystery Shops Website

www.cenexmysteryshops.com

Step 1: Click [Allowable Appeal Form](#) to start your appeal

Step 2: Select the question you would like to submit for appeal

Step 3: In the box for “Your Comments” explain your rationale on why you think the response should be changed

Step 4: You **MUST** click the “Add Question” button – even if you are only submitting one question. If you do not click here, your appeal will not go through.

Step 5: Once you have added a question for appeal – it will appear here.

Step 6: If you have additional questions to submit, you may now go back and add additional questions by repeating steps 2-4 above. Each time you click the “Add Question” button – the question will be added to the list.

Step 7: Once you have selected all of your questions, click the “Submit Questions For Appeal” button.

Step 8: Appeal responses will be sent via email to the email address on file for the account and to the site representative, within 2 business weeks of the appeal submission. If no email address is on file, the response will be sent ONLY to your Cenex Representative.

Score Update - Microsoft Internet Explorer provided by CHS Inc.

https://www.cenexmysteryshops.com/reports/ms_user_appeal.aspx?ORG=55472&WAV=P1002

Date Reported: 12/30/10 City: _____
 Project Name: Cenex Image State: _____
 From: 55472 Location Name: _____
 Subject: Questions For Appeal Location Code: _____
 Date of Visit: 12/28/2010 Zip Code: _____
 Return e-mail: _____ Reference Id: _____

Submit Questions for Appeal

Note: Follow steps 1 through 3 for each question you're disputing, then click "Submit Questions For Appeal" after all have been entered.

1) Select Question Q29 - E85

Shopper's Comment: No

2) Your Comments:

3) Add question for appeal. Add Question

Question	Shopper's Comment	Appeal Reason
Q05 - Canopy standards	Yes, the canopy met standards.	XXXXXXXXXXXXXXXXXX
Q28B - Paved	Yes	SYSSSYSSSYSSSY

Remove Remove

By submitting this appeal, I acknowledge that all information entered on this appeal form and related zoning restriction form (if applicable), is correct. I will be able to provide physical proof (documentation) when audited or upon request.

Submit Questions For Appeal Cancel

Done Internet 100%